



**PRIMARY HEALTH SOLUTIONS  
SCHOOL-BASED HEALTH SERVICES  
ENROLLMENT PACKET**



## Welcome to Primary Health Solutions School Based Health Services (SBH).

This center is very unique being school based. It offers the students and community member's access to medical care when it might otherwise not be available. We operate year-round and during the school year offer **NO COST** transportation from the schools in the districts where PHS provides services, to the health centers and back. The parents/ guardians are always welcome at the appointments but are not required to be there. After the first year, only items that change need to be completed. Examples - grade in school, school building, school district, addresses, phone numbers, medical history, insurance information, etc.

Once the student's completed consent and history are received, we will begin scheduling appointments for approved services. You will receive a notice of the student's appointment time by phone or note from school. If we do not receive a request to change the appointment, we will proceed as scheduled.

- Complete the required documents and return to school with the student or drop off at the health center.
- Scheduling may be delayed if there are missing documents or information is illegible.

Please feel free to contact us during regular business hours at **(513) 454-1111 or (937) 535-5060**, if you have any questions.

<b>STUDENT INFORMATION &amp; CONSENT FOR SERVICES</b>				
Today's Date:  Month / Day / Year	Student's Last Name:	Student's First Name:	M.I.	Student's Date of Birth:  Month / Day / Year
Student's Current School:	Student's Current Building:	Student's Current Grade:	Student's Current School ID #:	

**I consent to transportation services. This service includes** transport/accompany to and from the SBHC by a school designee. I, the parent or guardian of the above-named student, release Primary Health Solutions, its Board members, its employees and authorized agents/representatives from any and all liability to personal injury or damage resulting from the transportation to or from the school for these purposes.

**I give my informed consent for my child to participate in the following PHS school-base services:**

**Please check which services you wish your child to participate in:**

All Services     Medical     Dental     Mobile Dental     Vision     Telehealth

### **PRIMARY CARE SERVICES**

**MEDICAL CARE** including well child exams (includes work, daycare, and sports physicals), appropriate immunizations, tests and procedures necessary for infection control, clinical pharmacy services, appropriate behavioral evaluations, and treatment for illness or injury including over the counter medications unless emergency services are needed. **Any necessary prescriptions will be sent to our PHS pharmacy which provides delivery unless the parent requests a different pharmacy.**

### **DENTAL SERVICES**

**DENTAL SERVICES** at the school based/mobile dental office include preventative care, dental examinations, x-rays, sealants, fillings, local anesthesia, tooth removal, and root canals, if necessary. Sealants and other preventive procedures will also be provided. The treatment plan will be provided and approved by the parents/guardian PRIOR to starting treatment.

### **VISION SERVICES**

**VISION SERVICES** may include comprehensive eye examinations (including dilation), vision therapy, and fitting/ dispensing of vision correction.

**By signing this consent, I agree to the terms and conditions regarding Payment for Services & Sharing of Health Information as explained in the accompanying Program Description form. I have also received and agree with the Patient Consent for use and Disclosure of Protected Health Information as explained in the Program Description form. I have received the Notice of Privacy Practices. I understand and agree that this consent will remain in effect until I revoke it or until my child is no longer enrolled in a school district where PHS provides services.**

Parent or Guardian Signature or  
Patient/Student Signature (Only if 18 or older)

Parent/Guardian Printed Name or Patient/Student  
Printed Name (Only if 18 or older)

Date

**PATIENT INFORMATION**

Last Name	First Name	MI	Birth Sex <input type="checkbox"/> Female <input type="checkbox"/> Male	Social Security #	Birth Date
Patient Billing Address (Responsible Party)			City	State	Zip
Patient Residence (if different)			City	State	Zip

**Which contact method do you prefer? Select and complete all that apply.**

<input type="checkbox"/> Cell Phone #	<input type="checkbox"/> Home Phone #
<input type="checkbox"/> Email Address	

**Can we send notifications? Select all that apply**
 Opt Out  Email  Phone  Text  Voicemail

*There is some level of risk that information in a regular (unencrypted) text message or email could be read by someone besides you.*

Emergency Contact Name	Emergency Contact Relationship
Emergency Contact Phone #	Emergency Contact Email Address

**EMPLOYMENT INFORMATION**

Employer Name	Occupation	Employer Phone #
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**REQUIRED STATISTICS**

<b>Religion</b> <input type="checkbox"/> Christian <input type="checkbox"/> Other _____ <input type="checkbox"/> Islamic <input type="checkbox"/> Agnostic <input type="checkbox"/> Scientology <input type="checkbox"/> Buddhist <input type="checkbox"/> Hindu <input type="checkbox"/> Unknown <input type="checkbox"/> Atheist	<b>Race (Check all that apply)</b> <input type="checkbox"/> White/Caucasian <input type="checkbox"/> Black/African American <input type="checkbox"/> American Indian/Alaska Native <input type="checkbox"/> Native Hawaiian <input type="checkbox"/> Asian <input type="checkbox"/> Asian Indian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino	<b>Ethnicity</b> <input type="checkbox"/> Japanese <input type="checkbox"/> Korean <input type="checkbox"/> Vietnamese <input type="checkbox"/> Other Asian <input type="checkbox"/> Other Pacific Islander <input type="checkbox"/> Guamanian or Chamorro <input type="checkbox"/> Samoan <input type="checkbox"/> Decline to Specify	
<b>Tax Filing Status</b> <input type="checkbox"/> Return not filed <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Head of Household	<b>Select all that apply</b> <input type="checkbox"/> Veteran <input type="checkbox"/> Homeless <input type="checkbox"/> Migrant Farm Worker <input type="checkbox"/> Language Barrier <input type="checkbox"/> None of the Above	<b>Preferred Language</b> <input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Nepali <input type="checkbox"/> French <input type="checkbox"/> Russian <input type="checkbox"/> Other _____	<b>Marital Status</b> <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed <input type="checkbox"/> Life Partner <input type="checkbox"/> Other _____
<b>Student Status</b> <input type="checkbox"/> Full Time Student <input type="checkbox"/> Part Time Student <input type="checkbox"/> Not a student			

**PATIENT INSURANCE INFORMATION**

Primary Insurance	Policy #	Group #	Date Effective	Policy Holder	Relationship to Pt
Secondary Insurance	Policy #	Group #	Date Effective	Policy Holder	Relationship to Pt
Dental Insurance	Policy #	Group #	Date Effective	Policy Holder	Relationship to Pt

**ADVANCED DIRECTIVES**

Do you have a living will? <input type="checkbox"/> Yes <input type="checkbox"/> No	Is it on file with your Primary Care Provider? <input type="checkbox"/> Yes <input type="checkbox"/> No
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<b>PARENT/GUARDIAN/RESPONSIBLE PARTY</b> (Required for patients under 18 and whenever the guarantor is not the patient)					
Last Name		First Name	MI	Birth Sex <input type="checkbox"/> Female <input type="checkbox"/> Male	Social Security #
Address		City		State	Zip
Phone #		Email Address			
<b>Tax Filing Status</b> <input type="checkbox"/> Return not filed <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Head of Household	<b>Race (Check all that apply)</b> <input type="checkbox"/> White/Caucasian <input type="checkbox"/> Black/African American <input type="checkbox"/> American Indian/Alaska Native <input type="checkbox"/> Native Hawaiian <input type="checkbox"/> Asian <input type="checkbox"/> Asian Indian <input type="checkbox"/> Chinese <input type="checkbox"/> Filipino			<b>Ethnicity</b> <input type="checkbox"/> Japanese <input type="checkbox"/> Korean <input type="checkbox"/> Vietnamese <input type="checkbox"/> Other Asian <input type="checkbox"/> Other Pacific Islander <input type="checkbox"/> Guamanian or Chamorro <input type="checkbox"/> Samoan <input type="checkbox"/> Decline to Specify	
	<b>Select all that apply</b> <input type="checkbox"/> Homeless <input type="checkbox"/> Migrant Farm Worker <input type="checkbox"/> Language Barrier				
<b>HOUSEHOLD INCOME</b> (All information is kept confidential)					
<p>It is the policy of Primary Health Solutions to provide essential services to those who have no means, or limited means, to pay for their medical services (Uninsured or Underinsured). Discounts will be based on income and family/household size, only.</p> <p><b>Please complete the following information to determine if you or members of your family are eligible for a discount.</b></p> <p>*For the purpose of assistance, family/household is defined as: anyone who lives in the same house/address.</p> <p><b>Section (a):</b> Total income for patient and/or responsible party and how you are reporting that income.</p> <p><b>Section (b):</b> Other Household income and how you are reporting that income.</p> <p><b>Section (c):</b> Number of immediate household family members. Immediate family is your husband/wife/partner and your children.</p> <p><b>Section (d):</b> Number of non-immediate family household members.</p>					
<b>(a) Your Income:</b> <input type="checkbox"/> Yearly <input type="checkbox"/> Monthly <b>\$</b> <input type="checkbox"/> Bi- Weekly		<b>(b) Other Household Income:</b> <input type="checkbox"/> Yearly <input type="checkbox"/> Monthly <b>\$</b> <input type="checkbox"/> Bi- Weekly	<b>(c) # of immediate household family members</b> <i>(Immediate family = husband/wife/partner and your children):</i> <input type="checkbox"/> Self <input type="checkbox"/> Partner <input type="checkbox"/> Children # _____		
<b>(d) # of non-immediate family household members:</b> <input type="checkbox"/> # _____			<i>\If.claiming.non_immediate.family?further.documentation.such.as.your.income.tax return.listing.dependents.or.head.of.household.status.may.be.required;</i>		
<b>DOCUMENTATION OF NO INCOME</b>					
<p>If you have reported P6.household.income.in.the.section.above?please.explain.how.you.are.meeting.your.daily.needs;</p>					
<b>ACKNOWLEDGEMENT &amp; CONSENT</b>					
<p>I understand that to determine eligibility for the sliding fee program, I may be asked to provide one of the following: prior year W-2, two most recent pay stubs, letter from employer, or Form 4506-T (if W-2 not filed), etc. Primary Health Solutions may request additional information before the patient named above is approved for a discount.</p> <p>I agree to inform Primary Health Solutions of any changes in circumstances that may affect the patient's eligibility. Any intentional false or fraudulent information provided will be grounds for denial of services for the patient. I understand the information above must be updated every twelve (12) months, or if there are any changes in family size or household income.</p> <p>I have received information explaining the Sliding Fee Scale Program and I agree to follow its terms. I understand that any discount I am eligible for, will apply to all services received at any of the Primary Health Solutions practices, but not those services or equipment that are purchased from outside, including reference laboratory testing, medications, and x-ray interpretation by a consulting radiologist, and other such services. If I elect to pay the full fee or do not qualify for a discount, I may receive a bill if all services provided are not covered by the fee paid upfront.</p> <p>I certify that all information given by me is true. I consent to any services rendered to me or my dependents by the provider. I also consent to tests and procedures necessary for infection control. I understand this authorization will also permit the center to release information related to my medical records to other offices to assist in my continuing care. I acknowledge full financial responsibility for services rendered by Primary Health Solutions. I authorize the release of information to my insurance carrier and authorize payment directly to Primary Health Solutions. I have read and fully understand the above.</p>					
<b>Patient Name/Responsible Party (Print)</b> <input type="checkbox"/> Patient <input type="checkbox"/> Parent <input type="checkbox"/> Guardian		<b>Signature of Patient/Responsible Party</b>		<b>Date of Signature</b>	



## PRIMARY HEALTH SOLUTIONS (PHS)

### Acknowledgement Of Receipt Of Privacy Practices

Today's Date:    Month /    Day /    Year

#### PATIENT INFORMATION:

Last Name	First Name	MI	Nickname	Social Security #	Birth Date
					Month / Day / Year

We are required to give each patient a copy of our Notice of Privacy Practices, which states how we may use and/or disclose your health information. Please sign this form to acknowledge receipt of this notice and a copy of our patient brochure. You may refuse to sign if you wish.

**Please answer the following questions so that we can contact you in the most efficient way possible.**

May we send/receive clinical information from health care providers participating in your care?  Yes  No

If you have an answering machine at home, may we leave a message?  Yes  No

May we leave a message at your work for you to call our office?  Yes  No

Is there a person at your house that we may leave a message with?  Yes  No

*If yes, please provide household members name:* \_\_\_\_\_

List below any person/persons authorized by you to discuss/receive/access your medical information.

Last Name	First Name	Relationship to Patient
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____

**By signing below, I authorize PHS to use/disclose my health information in a manner consistent with that stated in the Notice of Privacy Practices that I have received.**

\_\_\_\_\_  
Guardian's Name (Print) \_\_\_\_\_ Relationship to Patient \_\_\_\_\_

\_\_\_\_\_  
Patient and/or Guardian's Signature \_\_\_\_\_ Date \_\_\_\_\_

**Check here if you refuse to sign the acknowledgement of Receipt of Privacy Practices.**

**Our Privacy Officer can be reached as follows:**

**Practice Address:** 300 N. High Street, 4<sup>th</sup> Floor  
Hamilton, OH 45011  
Phone: (513) 454-1111 or (937) 535-5060

\_\_\_\_\_  
PHS Staff Signature \_\_\_\_\_ Date \_\_\_\_\_

**PATIENT INFORMATION**

Last Name	First Name	MI	Nickname	Social Security #	Birth Date

PHS adopts this Code of Conduct to define acceptable standards of behavior for patients/family members/visitors/caregivers/chaperones and to provide clearly defined expectations. Failure to adhere to these standards is subject to removal from the facility and discharge from the practice in accordance with PHS' policy, CAM 1.11 Terminating a Patient from Services.

All patients, as a condition of their continued treatment by a PHS provider, will abide by PHS rules, regulations, policies, and all other lawful standards.

**Patient agrees to the following standards:**

1. Will treat all staff members with respect in words, body language, and gestures.
2. Will refrain from any form of violence or threat of violence (verbal, sexual, or physical) to any person. This includes threats made through phone calls, letters, voicemail, email, or other forms of written. This includes sexual, ethnic, or other types of harassment, whether verbal or physical in nature.
3. Will be honest, respectful, and factual in all communications with PHS staff.
4. Will refrain from possessing firearms or any weapon within PHS buildings.
5. Will refrain from damaging business equipment or property.
6. Will refrain from possessing illicit drugs or alcohol on the PHS premises (including parking lots).
7. Will utilize legal prescriptions and over the counter drugs in their prescribed manner on PHS premises.
8. Will refrain from smoking on PHS premises.
9. Will refrain from attending appointments "under the influence."
10. Will be considered non-compliant for repeated and/or deliberate violation of PHS rules or policies.

I have read and understand the "PHS Patients/Family Members Visitor Code of Conduct" as described above; I have received a copy of the Patient Rights.

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 Patient and/or Parent/Guardian Name (Please Print)

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 Relationship to Patient

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 Patient and/or Parent/Guardian Signature

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 Date Signed

# Primary Health Solutions – Comprehensive Health Assessment – PEDS (0-18 Years Old)

**PATIENT:**

Last Name:

First Name:

Nickname:

Date of Birth:

MM/DD/YYYY

Date Completed:

MM/DD/YYYY

**Current Medications: (Name and Dose)**

*Include prescription, over the counter medications, vitamins and herbal preparations*

**Allergies:**

*Please list all allergies including medication, environmental, food and insect*

**Hospitalizations, Surgeries, Serious Injuries:**
**Year:**
**Last Exam:**

*Please list well child checks, dental, vision, school physicals, etc.*

**Provider:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Check conditions below that the patient has now or has had in the past:**

<input type="checkbox"/> Abdominal Pain	<input type="checkbox"/> Concussion/Head Injury	<input type="checkbox"/> Genetic Disorder	<input type="checkbox"/> Migraines/Chronic Headaches
<input type="checkbox"/> Acne	<input type="checkbox"/> Congenital Heart Disease	<input type="checkbox"/> Genital Discharge/Pain	<input type="checkbox"/> Scoliosis
<input type="checkbox"/> ADD/ADHD	<input type="checkbox"/> Constipation	<input type="checkbox"/> GERD/Acid Reflux	<input type="checkbox"/> Sexually Transmitted Infection
<input type="checkbox"/> Allergies	<input type="checkbox"/> Developmental Delay	<input type="checkbox"/> Heart Murmur	<input type="checkbox"/> Sinus Trouble
<input type="checkbox"/> Anemia	<input type="checkbox"/> Diabetes, Type: 1 2 Last HgA1c: _____	<input type="checkbox"/> Hepatitis Type: A B C	<input type="checkbox"/> Stomach Problems
<input type="checkbox"/> Asthma	<input type="checkbox"/> Dizziness, light-headed or passing out	<input type="checkbox"/> Kidney Problems	<input type="checkbox"/> Thyroid Problems
<input type="checkbox"/> Birth Defects	<input type="checkbox"/> Eczema/Hives/Skin Rash	<input type="checkbox"/> Lead concerns	<input type="checkbox"/> Urinary Problems/Pain
<input type="checkbox"/> Chickenpox	<input type="checkbox"/> Epilepsy/Seizures	<input type="checkbox"/> Mental Health Problems Describe: _____	<input type="checkbox"/> Other: _____

**Family History:** Check if any family members have had any of the following and their relationship to the patient

<input type="checkbox"/> Alcoholism/Drug Addiction	Relationship: _____	<input type="checkbox"/> High Blood Pressure	Relationship: _____
<input type="checkbox"/> Cancer, Type: _____	Relationship: _____	<input type="checkbox"/> Lung Disease	Relationship: _____
<input type="checkbox"/> Depression	Relationship: _____	<input type="checkbox"/> Stroke	Relationship: _____
<input type="checkbox"/> Glaucoma	Relationship: _____	<input type="checkbox"/> Diabetes	Relationship: _____
<input type="checkbox"/> Heart Disease/Heart Attack	Relationship: _____	<input type="checkbox"/> Other: _____	Relationship: _____
<input type="checkbox"/> Mental Health Problems	Relationship: _____	<input type="checkbox"/> Other: _____	Relationship: _____

**Nutrition:** Please check all that apply for the patient

Special diet?  Yes  No  
If yes, describe: \_\_\_\_\_

Significant weight change in the past 6 months?  Gain  Loss  
Pounds: \_\_\_\_\_

Problems with chewing or swallowing?  Yes  No  
If yes, describe: \_\_\_\_\_

Do you feel the patient eats as it should?  Yes  No  
If yes, describe: \_\_\_\_\_

**Misc:**

Is the patient hearing impaired?  Yes  No  
Is the patient visually impaired?  Yes  No  
Does the household have trouble with any of the following?  
 Food  Utilities  
 Housing  Transportation  Clothing

Cultural/Religious Needs and Preferences:

Does anyone in the household or someone the patient spends a lot of time with smoke?  Yes  No

**Education:**

Current Grade in School: \_\_\_\_\_  N/A  Preschool  
 Daycare

Has the patient repeated any grade levels?  Yes  No

Has the patient had difficulties in school or identified for special education?  Yes  No  
Describe: \_\_\_\_\_

When was the patient's last vaccinations given?

Where were the patient's last vaccinations given?

Was there anything significant during the course of pregnancy or delivery?

Ohio  N/A  
 Other State: \_\_\_\_\_  
 Other Country: \_\_\_\_\_  
 Yes, Describe: \_\_\_\_\_  
 No  Unknown  
 Oxygen given at birth  
How long? \_\_\_\_\_

## Primary Health Solutions – Comprehensive Health Assessment – PEDS (0-18 Years Old)

**PATIENT:**

Last Name:	First Name:	Nickname:	Date of Birth: MM/DD/YYYY	Date Completed: MM/DD/YYYY
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<b>Dental:</b> Please check all that apply, please describe		<b>Vision:</b> Please check all that apply	
<p>Prosthetic heart valve <input type="checkbox"/> _____</p> <p>Artificial joint <input type="checkbox"/> _____</p> <p>HIV/AIDS <input type="checkbox"/> _____</p> <p>Pacemaker <input type="checkbox"/> _____</p> <p>Herpes/cold sores <input type="checkbox"/> _____</p> <p>Sickle cell <input type="checkbox"/> _____</p> <p>Oral sores/bleeding gums <input type="checkbox"/> _____</p> <p>When was the patient's last dental x-rays? _____</p> <p>Does the patient brush? <input type="checkbox"/> Yes <input type="checkbox"/> No _____</p> <p>How many times per day? _____</p> <p>Does the patient floss? <input type="checkbox"/> Yes <input type="checkbox"/> No _____</p> <p>Has the patient had a "bad" dental experience? Describe: _____</p> <p>Is the patient currently experiencing dental pain or discomfort? _____</p> <p>Does the patient have clicking, popping or discomfort in the jaw? _____</p> <p>Has the patient ever had a serious injury to your head or mouth? _____</p> <p>Does the patient wear dentures or partials? _____</p>		<p>Itching <input type="checkbox"/> Describe: _____</p> <p>Tearing/burning <input type="checkbox"/> Describe: _____</p> <p>Double vision <input type="checkbox"/> Describe: _____</p> <p>Blurry vision <input type="checkbox"/> Describe: _____</p> <p>Floater <input type="checkbox"/> Describe: _____</p> <p>Flashes <input type="checkbox"/> Describe: _____</p> <p>History of eye trauma or eye surgery <input type="checkbox"/> Describe: _____</p> <p>History of cataracts <input type="checkbox"/> Describe: _____</p> <p>History of glaucoma <input type="checkbox"/> Describe: _____</p> <p>Eye redness <input type="checkbox"/> Describe: _____</p> <p>Difficulties reading or learning to read <input type="checkbox"/> Describe: _____</p> <p>Lose place when reading <input type="checkbox"/> Describe: _____</p>	

<b>Social Habits for 12 Years Old and Older:</b> <input type="checkbox"/> N/A – If the patient is under 12 years old			
<p>Does the patient smoke? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Does the patient use smokeless tobacco <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Does the patient vape? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>How many times does the patient use products containing caffeine? _____</p> <p>Does the patient feel isolated? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Is the patient sexually active? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Does the patient have unprotected sex? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>		<p>Does the patient use marijuana? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Does the patient use illegal drugs? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Does the patient use alcohol? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Has the patient had more than 2 emergency room/hospital visits in the last 30 days? _____</p> <p>Does the patient feel physically and emotionally safe where they live? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>How often does the patient see or talk to people you care about or feel close to? _____</p> <p>In the past year, has the patient been afraid of their partner or ex-partner? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p>Is the patient under the care of another provider? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Is the patient under the care of a dentist? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>		<p>If yes, provider name: _____</p> <p>If yes, provider name: _____</p>	

**FOR STAFF USE ONLY**

<p>Provider Name and Credentials: _____</p> <p>Provider Signature: _____</p> <p>Provider Name and Credentials: _____</p> <p>Provider Signature: _____</p>		Date: _____
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**THE FOLLOWING PAGES  
ARE FOR YOU  
TO REVIEW  
AND  
KEEP FOR YOUR  
RECORDS**



# PRIMARY HEALTH SOLUTIONS

## SCHOOL BASED HEALTH CENTER

### PROGRAM DESCRIPTION



**Welcome to Primary Health Solutions' School-Based Health Center.** The School-Based Health Center makes medical, dental and vision care available to all students when needed. If your child/adolescent becomes sick at school or if your child/adolescent needs a check-up, sports physical, immunizations, routine dental care, or a vision exam they can have it done in the School-Based Health Center. If your child/adolescent develops a dental problem at school, a dentist can see your child without having to take time away from work and minimize the time that your child is out of the learning environment.

#### How the School-Based Health Center (SBHC) works:

- You must complete the attached consent form and the other information pages and return them to the school nurse or school office.
- You or your child may schedule an appointment in the SBHC if your child is sick or injured. You can also schedule an appointment for physicals, immunizations, required sports or employment physicals, dental care, eye exams, and all associated health care concerns. Any necessary prescriptions will be provided.
- After your child's visit with the provider or dentist, attempts will be made to contact you as necessary. .
- **The School-Based Health Center does not take the place of your primary care provider (PCP) and joining the program does not mean you are changing your child's PCP.** You will be encouraged to have any needed follow-up care with that PCP and a summary of your child's visit at the SBHC will be sent to that office. However, if you do not have a regular PCP, we welcome that relationship here and can become your child's PCP. If your child is already a patient of any Primary Health Solutions locations, you still have to sign this consent to be a part of the School-Based Health Center.

#### Patient Rights and Responsibilities:

- Respectful and equal treatment, care, and accommodations are available regardless of race, age, ethnicity, creed, sex; or sexual orientation.
- To have a health care assessment and plan of care and participate in your health care plan.
- To talk to your health care provider openly and privately.
- It is the patient's responsibility to carry out the recommended treatment plan.
- Allow at least 30 days for completion of insurance or disability forms and transfer of treatment records.
- Notify the SBHC if you have received treatment in an Emergency Room or hospital.
- After hours, in case of emergency call 911 or go to the nearest emergency room. If you have an urgent issue and would like to speak with the provider on call, please call **(513) 454-1111 or (937) 535-5060**.

#### The PRIMARY HEALTH CARE SERVICES we may provide include:

- Ill visits (for example, for sore throat, rash, an asthma attack) and follow-up for medical problems, including physical examination, tests and treatment/medications as needed.
- Minor injury evaluation, including first aid.
- Routine physical examination (including sports and work physicals) with immunizations, routine tests and treatments as needed.
- Management of chronic conditions such as hypertension, diabetes, and high cholesterol.
- Health education and wellness promotion.
- Referral to outside agencies for further care that cannot be provided at the School-Based Health Center.

#### The DENTAL HEALTH CARE SERVICES we may provide include:

- Routine dental examination and screenings, including dental health education and preventive services such as cleaning and dental sealants to help stop tooth decay.
- Problem visits (for example, for pain, infection or injury) or visits for urgent or emergency care, to include examination, x-rays, fillings, extractions (the pulling of loose or infected teeth), necessary treatment (including medication) for oral infection or other problems, and/or other procedures (including root canals on front teeth).

#### Regarding PAYMENT FOR SERVICES:

- If you do not have health insurance for your child, you will be responsible for the bill at the appropriate **discounted fee**. However, no child will be denied care due to inability to pay for services.
- If you do not have health insurance for your child, information about your household income will be requested to ensure compliance with federal requirements and to determine if you qualify for reduced or waived fees based on the Primary Health Solutions sliding fee scale. This information will be kept strictly confidential.

If you have private insurance, you should contact their customer service department to be sure your insurance pays for services at Primary Health Solutions. If your insurance does not cover Primary Health Solutions, you will be responsible for the bill at the appropriate discounted fee based on your household income.

- No child will be denied care due to inability to pay for services.
- We can help you if you need assistance applying for Medicaid. You may stop by our center or call **(513) 454-1111 or (937) 535-5060**.
- You may also contact the Butler County Job and Family Services Department at (513) 887-5600.

## **Regarding the SHARING OF HEALTH INFORMATION**

- The School-Based Health Center may request medical records/information from any health care provider or facility where your child has been seen.
- Results of the visit will be sent by the School-Based Health Center to your child's PCP.
- Primary Health Solutions, the School-Based Health Center and/or the school nurses will share medical information, including immunization records, with each other as needed.
- The child's medical and any other information will only be used in the treatment, payment and health care operations of the School-Based Health Center. All of your child's information will be kept strictly confidential according to all state and federal laws.
- The school has other community resources available, including mental health. If services for mental health are needed, the health center provider may initiate a referral to the mental health provider at your child's school or a community site. The mental health provider will contact you for consent. The health center provider and the mental health provider will coordinate your child's care as needed. All information will be kept strictly confidential.

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## **Patient Consent for Use and Disclosure of Protected Health Information**

- With my consent, School-Based Health Center or Primary Health Solutions may use and disclose protected health information, (PHI) about me to carry out treatment, payment and healthcare operations (TPO). Please refer to Primary Health Solutions' Notice of Privacy Practice for a more complete description of such uses and disclosures.
- I have the right to review the Notice of Privacy Practice prior to signing this consent. Primary Health Solutions reserves the right to revise its' Notice of Privacy Practices at any time. A revised Notice of Privacy Practice may be obtained by forwarding a written request to Primary Health Solutions at, 300 High Street, 4<sup>th</sup> Floor, Hamilton, OH, 45011.
- With my consent, School-Based Health Center may call my home or other designated location and leave a message on voice mail or in person in reference to any items that assist the practice in carrying out TPO, such as appointment reminders, insurance items and any call pertaining to my clinical care, including laboratory results among others.
- With my consent, School-Based Health Center or Primary Health Solutions may mail to my home or other designated location any items that assist the practice in carrying out TPO, such as appointment reminder cards and patient statements as long as they are marked Personal and Confidential.
- I have the right to request that School-Based Health Center or Primary Health Solutions restrict how it uses or discloses my protected health information to carry out treatment, payment and healthcare operations. However, the practice is not required to agree to my requested restrictions, but if it does, it is bound by this agreement.
- By signing this form, I am consenting to uses and disclosure of my Protected Health Information to carry out treatment, payment and operation.
- I may revoke my consent in writing except to the extent that the practice has already made disclosures in reliance upon my prior consent. If I do not sign this consent, the School-Based Health Center may decline to provide treatment to me.

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\*Please note that the School-Based Health Center is **completely optional**. School nursing and emergency services will still be provided as always whether you consent to the School-Based Health Center or not.

**This consent will remain in effect until your child is no longer enrolled in one of the participating school districts.** You may **revoke** this consent for treatment at any time by requesting the School-Based Health Center, in writing, to have your child removed from School-Based Health Center. Please notify us at the number below and in writing for any changes in guardianship.

Please keep this Program Description for your records.

The School-Based Health Center is an excellent way to keep your child healthy and in school. Please let us know if there is anything keeping you from enrolling your child. If you have any questions or need help with the application, please call Primary Health Solutions at **(513) 454-1111 or (937) 535-5060** or contact your school nurse.